ICCO · NOVEMBER 2026

Quality management for complex IT transformations

Requirements and test management, project recovery, SAP quality assurance and AI-supported QA

STARTING POINT

Where complex IT projects lose quality

Unclear requirements

Business unit, development and testing do not speak the same language. What is needed becomes clear late.

Late view of risks

The true test status only becomes visible shortly before go-live, when countermeasures are expensive.

Difficult acceptance

The business unit ticks off scripts instead of checking the business. Acceptance suffers.

Our answer: a clear method, reliable reporting and practical experience from international enterprise programmes. This way you spot risks early and keep decisions under control.

EXPERTISE

Six areas of competence, one approach

Test management

Test strategy, governance and reporting across E2E, SIT and UAT, risk-based and with full traceability.

Requirements management

Business unit, development and testing clarify requirements together, already in design and traceable up to approval.

Jira, Xray and more

Enterprise test management, traceability and migration, complemented by marketplace apps and integrations.

SAP quality assurance

Quality and test management for S/4HANA transformations, integrations and international releases.

IT project recovery

Independent analysis, reorganisation and stabilisation to get stalled projects back on track.

Release and environments

Release planning, deployment readiness, dependencies and structured management of test environments.

Also: AI-supported QA and management of penetration tests.

Quality across the whole development process

The framework links requirements, planning, development, testing and release into one continuous process. Five phases, adapted to your project landscape.

01

Assess

Make project and system landscape, risks and maturity transparent.

Risk analysis
Tool evaluation
Project charter

02

Govern

Define test strategy, quality gates and release criteria together.

Test strategy
Quality gates
Release concept

03

Enable

Provide tools, test environments and release process.

Jira/Xray
Environments
AI workflows

04

Execute

Steer feature, integration, end-to-end and acceptance tests.

E2E · SIT · UAT
Defect management
Test automation

05

Steer & Report

Decide on progress, risks and release transparently.

Reporting
Risk transparency
Go/no-go

IN PRACTICE

Three building blocks that make the difference

UAT with exploratory testing

- Test charter instead of script
- The business unit shapes it
- Improvements flow into the line organisation

Test automation

- From the critical path
- BDD and pipeline
- UAT only after green tests

AI-supported QA

- Requirements and test cases with AI agents
- Review in the team
- Also usable without Atlassian

TOOLS

The approach stays, the tool changes

Test strategy, quality gates and reports do not depend on the tool.

Jira, Xray, Confluence

Requirements, tests and defects in one chain

SAP Cloud ALM

Test management in the SAP project

OpenText ALM and Octane

Classic and agile test management

Others

qTest, Azure DevOps Test Plans, TestRail

End of Atlassian Data Center: We support the switch.

MARCH 2026

No new purchases

MARCH 2028

No more expansions

MARCH 2029

End, read-only

EXPERIENCE

Experience from large programmes

20+

Years of international experience

70+

Systems in insurance IT

240+

Interfaces

Automotive | **Insurance** | **Finance** | **Public sector** | **Telecommunications and media**

A lean, experienced team in test coordination, test analysis, test automation and PMO, extended through a trusted network of specialists.

ICCO LTD was founded in 2024 in Limassol, Cyprus. The references reflect the team’s more than 20 years of professional experience, mostly from independent engagements and through consulting and staffing partners. We do not name clients.

NEXT STEP

Let us talk about your project

Briefly describe your situation. We will get back to you with a first assessment.

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